

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 28<sup>th</sup> day of June 2019**  
**In C.G. No: 164 /2017-18/Guntur Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Smt A. Anantha Ravamma,  
16<sup>th</sup> ward ,  
Macherla,  
Guntur – Dist

Complainant

*And*

1. Assistant Executive Engineer/O/ Macherla town
2. Deputy Executive Engineer/O/Macherla
3. Executive Engineer/O/Macherla

Respondents

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**ORDER**

1. Complainant presented a complaint stating that erection of poles and lines is required in 16<sup>th</sup> ward of Macherla.
2. Respondent No.1 filed his written submission stating that some of the middle poles were erected as per the request of the complainant and the complainant has satisfied and furnished a letter to that effect addressed to the Chairperson/CGRF vide his letter dated 11.06.2019. The respondent has enclosed original copy of the letter addressed to the Chairperson in token of having satisfied with the work of respondent.
3. Since the complainant herself has satisfied with the erection of poles and lines the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman,**  
**Andhra Pradesh,** 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to  
Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within  
30 days from the date of receipt of this order

This order is passed on this, the day of 28<sup>th</sup> June 2019.

C.G.No.164/2017-18\_Guntur Circle

**DESPATCHED**  
DATE 2/7

Sd/- Sd/- Sd/- Sd/-  
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DEPARTED